O F F I C E

MEMO

To:

FILE - SEARS CARPET CLEANING, 1364 E. SUNSHINE.

From:

Gene Pabst

Subject:

Odor from dumping carpet cleaning water.

Date:

October 6, 1997

On October 6, 1997 this office received a complaint from Connie Cox, Braden's Cleaners (1366 E. Sunshine) about the smell from Sears Carpet Cleaning when they dump the water out of their trucks each evening. I went to Sears Carpet Cleaning at 2:00 P.M. to see if they were improperly disposing of their carpet cleaning wastewater. I talked to Doreen, the receptionist, and she said they discharge the carpet cleaning wastewater in the sump of the garage floor. She said that at times it does smell really bad, but that just depends on the carpets they have been cleaning. She said that last Friday they cleaned a carpet that had skunk odor in it. She stated that they have two trucks and they empty them every evening when they return to the office (usually between 5:00 - 7:00 P.M.). Sears only steam cleans carpets. They do not dry clean or foam clean. It appears that they are disposing of the wastewater correctly. The sump in the garage area of their building looks to be plumbed properly. Doreen said they flush the sump with a large amount of water to keep the smell out of their building. I could find no problem with the disposal of the carpet cleaning water.

When I returned to the office I tried to contact Connie Cox (881-1677) at Braden's Cleaners. She had already gone home for the day. The man I talked to said that the odor comes in from outside. Braden's has a large exhaust fan and when Sears dumps their carpet cleaning water it pulls the odor from outside into the cleaner's. He thought that Sears might be disposing of their wastewater improperly. I told him that I could not find any violations. I also told him that I would refer this complaint to the Air Quality Control Section of the Health Dept. (Connie Cox did not want Sears to know who filled the complaint.)

(The carpet cleaning building is completely separate from the cleaners. Only the face of the building makes it appear that they are one building.)

cc: Mr. Karl Barke, Health Department - Air Quality Control